

SCHEDULE STAR[®]

Reset your Internet Options anytime you notice your Schedule Star is running slow or acting differently. You may need to change to different settings as a result of different types of web sites you may visit or from changes to your school's settings.

RESETTING YOUR INTERNET OPTIONS on a PC

1. Open your Internet Browser
2. In the tool bar click **TOOLS**
3. Select **INTERNET OPTIONS**
4. Under **TEMPORARY INTERNET FILES**, select **SETTINGS**
5. For **CHECK FOR NEWER VERSIONS OF STORED PAGES**, highlight **EVERY VISIT TO THE PAGE**
6. Under the **TEMPORARY INTERNET FILES FOLDER**, change the **AMOUNT OF DISK SPACE TO USE 1000MB**
7. Click **OK**
8. Beside the **SETTINGS** button, click on **DELETE FILES**. Check **DELETE ALL OFFLINE CONTENT** click **OK**
9. Under **HISTORY**, do the following
10. Click **APPLY** (bottom, right) and then click on **OK** (bottom, left)
11. Click on the **REFRESH** button at the top and log back in.

RESETTING YOUR INTERNET OPTIONS on a Mac

Using Safari:

1. Open Safari
2. On the **TOOL BAR**, click **SAFARI**
3. Select **EMPTY CACHE**
4. Click **EMPTY**

Using FireFox:

1. Open FireFox
2. On the tool bar, click **TOOLS**
3. Select **CLEAR PRIVATE DATA** (make sure the following are checked)
 - Browser
 - Cache
 - Authenticated Sessions
4. Click **CLEAR PRIVATE DATA NOW**

